



CLUB POLICIES

Grievance Policy

From time to time, swimmers, parents, volunteers, officials and coaches may have concerns that regard to club policies or the way the club operates. If this is the case, we would encourage your concerns to be dealt with by seeking out a committee member, speaking with a coach, the secretary or president or committee person. Hopefully any concerns can be addressed quickly and confidently. Joanne Weir is the club's Grievance Officer.

All members are reminded of the importance to visit the Play By the Rules website, Swimming Australia website – and view the Child Welfare Policy and Members Welfare Policy. Working through the resources that are available on these sites reminds us about the importance of the pathways by which concerns or issues should be handled and addressed.

Swimmers and Parents agree yearly to the legal requirements of being a Swimming SA and Onkaparinga Swimming Club member upon renewal of membership with Swimming SA.